



THE  
LUXURY TRAIN  
TRAVEL COMPANY

# S Journey Vietnam Luxury Train

HANOI TO HANOI



★ ITINERARY PAGE 4

★ PRICING & INCLUSIONS PAGE 11



# SJOURNEY VIETNAM | HANOI TO HANOI | 3 NIGHTS

Dear Sir / Madam,

Please find full details of this itinerary in this dossier. If you have any questions at all please do not hesitate to contact me.

Best regards,

The Luxury Train Travel Company.

## THE LUXURY TRAIN TRAVEL COMPANY

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## ABOUT OUR COMPANY

Established as one of the leading, independent and family owned luxury train specialists, our focus is on well thought through private and personally selected rail adventures. Our emphasis is very much on the right trip for you and we work closely with you in order to achieve this. We regard the rail journeys we offer as a trip of a lifetime and use our experience and knowledge to make it that for you.

The Luxury Train Travel Company is a trading name of Headseast Ltd, a UK based, independent, family owned travel company. We operate several brands in addition to The Luxury Train Travel Company including [“The Latin America Travel Company”](#) [“The Trans-Siberian Travel Company”](#) and [“The China Travel Company”](#). Our clients come from all over the world.

# SJOURNEY VIETNAM | HANOI TO HANOI | 3 NIGHTS

This luxurious four-day journey through Northern Vietnam combines elegant train travel with the natural and cultural beauty of the region. Beginning in Hanoi, guests are welcomed with refined hospitality before boarding a luxury train that glides through serene countryside and villages.

In Sapa, travelers ascend the legendary Fansipan Peak via scenic mountain train and cable car, surrounded by misty terraces and ethnic hill tribe charm. The adventure continues with a cruise across Ha Long and Lan Ha Bay, where limestone cliffs, hidden caves, and tranquil waters create a breathtaking seascape. Concluding in Hanoi, this journey blends comfort, culture, and scenic wonder, offering an unforgettable exploration of Vietnam's soul.



THE  
**LUXURY TRAIN**  
TRAVEL COMPANY



# Detailed Itinerary

SJourney proudly introduces the first and only luxury train journey across Vietnam, offering an adventure that immerses you in the beauty of cultural coalescence, contemporary art, vibrant people, and stunning natural landscapes.

The train traverses the S-shaped length of the country, starting from Hanoi Capital, stopping at numerous majestic destinations, and concluding in Ho Chi Minh City. Each stop is meticulously planned with exclusive experiences.

Our motto, "Anticipating before the question," ensures your trip is both convenient and relaxing. We look forward to welcoming you on board for this unforgettable journey!

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*"I can't tell you how much we appreciate all the pre planning you helped us with.*

*It was a trip of a lifetime experienced by few. Personally I feel privileged to have experienced this part of the world.*

*Thanks again for all you did for us."*

**Gail & Cathy Schuneman**



# YOUR DETAILED DAY BY DAY ITINERARY

## DAY 1

### HANOI

- **Welcome on Board & a Grand Beginning in Vietnam's Capital.**

As morning light filters through Hanoi's bustling streets, your journey begins in style. Around 10:30 AM, a private chauffeur will pick you up from your hotel or designated meeting point and escort you to Gia Lam Station, where your luxury train experience awaits.

At the exclusive VIP Lounge, relax amid elegant surroundings while attentive staff handle check-in and boarding formalities. Enjoy a refreshing beverage as gentle traditional Vietnamese music sets the tone for the memorable days ahead.

By noon, the train glides out of Hanoi, revealing the peaceful countryside—lush fields, quiet villages, and riverside scenes. A refined onboard lunch follows, blending the delicate balance of Vietnamese and international cuisine.

The afternoon invites quiet reflection as the train traverses landscapes of rice paddies, rolling hills, and the tranquil Red River. As dusk falls, the train pauses at a small local station for an intimate cultural performance by local artists, showcasing authentic music and dance of Northern Vietnam.

Later, return to the train for a sumptuous dinner, thoughtfully prepared and elegantly plated – each dish a celebration of flavor, art, and hospitality.

 **Meals Included:** Lunch & Dinner.

## OVERNIGHT ON TRAIN



# HIGHLIGHTS OF THIS JOURNEY

HANOI



HANOI



SAPA



# YOUR DETAILED DAY BY DAY ITINERARY

## DAY 2

### SAPA

- **Where Mountains Touch the Clouds - Fansipan Peak & Hill Tribe Charm.**

Awaken to the crisp mountain air and enjoy a lavish breakfast onboard as the train approaches Sapa, Vietnam's fabled highland retreat.

Begin your adventure with the Muong Hoa Mountain Train, a scenic six-minute ride through valleys, terraced rice fields, and mist-shrouded hills. From there, board the Fansipan Cable Car, one of the world's longest, and soar toward the "Roof of

Indochina." At the summit, the panorama is breathtaking – rolling green mountains, golden terraces, and clouds drifting across the peaks.

After lunch, continue to the poetic Muong Hoa Valley, visiting Lao Chai Village, home to the Black H'mong people. Traditional stilt houses, stone paths, and endless layers of rice terraces create a picture of rural serenity.

As evening descends, return to the train to enjoy a fine dinner in the dining car. The warm lighting, delicate cuisine, and soft rhythm of the train create a tranquil close to a remarkable day.

 **Meals Included:** Breakfast, Lunch & Dinner.

## OVERNIGHT ON TRAIN



# HIGHLIGHTS OF THIS JOURNEY

SAPA



HALONG BAY



HALONG BAY



## DAY 3

### HALONG BAY

#### • Ha Long Bay & Lan Ha Bay – The Four-Season Wonder From Rails to Sails.

At dawn, the train departs Hanoi once again, heading east toward the coast. Passengers awaken to views of Northern Vietnam’s countryside—red-tiled roofs, glistening rice paddies, and palm-lined paths. A traditional Tonkin-style breakfast is served onboard.

By 9:30 AM, arrive at Hai Phong Station and transfer by private vehicle to Tuan Chau Marina, Ha Long. At 10:30 AM, board your luxurious cruise and set sail across the emerald waters of Ha Long Bay, a UNESCO World Heritage Site. The limestone karsts and islets create a landscape of timeless beauty.

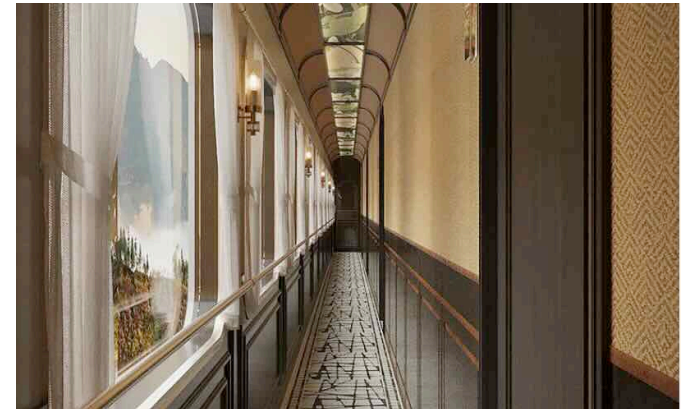
In the afternoon, explore Lan Ha Bay—a quieter, equally stunning extension of Ha Long. Paddle a kayak or bamboo boat through Sang Cave, a surreal tunnel of limestone leading to a hidden lagoon. Later, enjoy swimming, floating, or simply relaxing at Ao Ech, surrounded by tranquil blue waters and dramatic cliffs.

As the sun sets, unwind during the Sunset Party on deck or in the all-season jacuzzi. Sip Vietnamese tea or coffee, savor tropical fruits, and watch the horizon glow in hues of gold and crimson.

After dinner, return by vehicle to the train, now your sanctuary of comfort for the night.

 **Meals Included:** Breakfast, Lunch & Dinner.

## OVERNIGHT ON TRAIN



## DAY 4

### 🇻🇳 END OF TOUR

- Farewell to Vietnam Journey's End Arriving Back in Hanoi.

The train arrives back at Gia Lam Station in Hanoi. Enjoy your final breakfast onboard until 8:30 am, followed by check-out at 9:00 am.

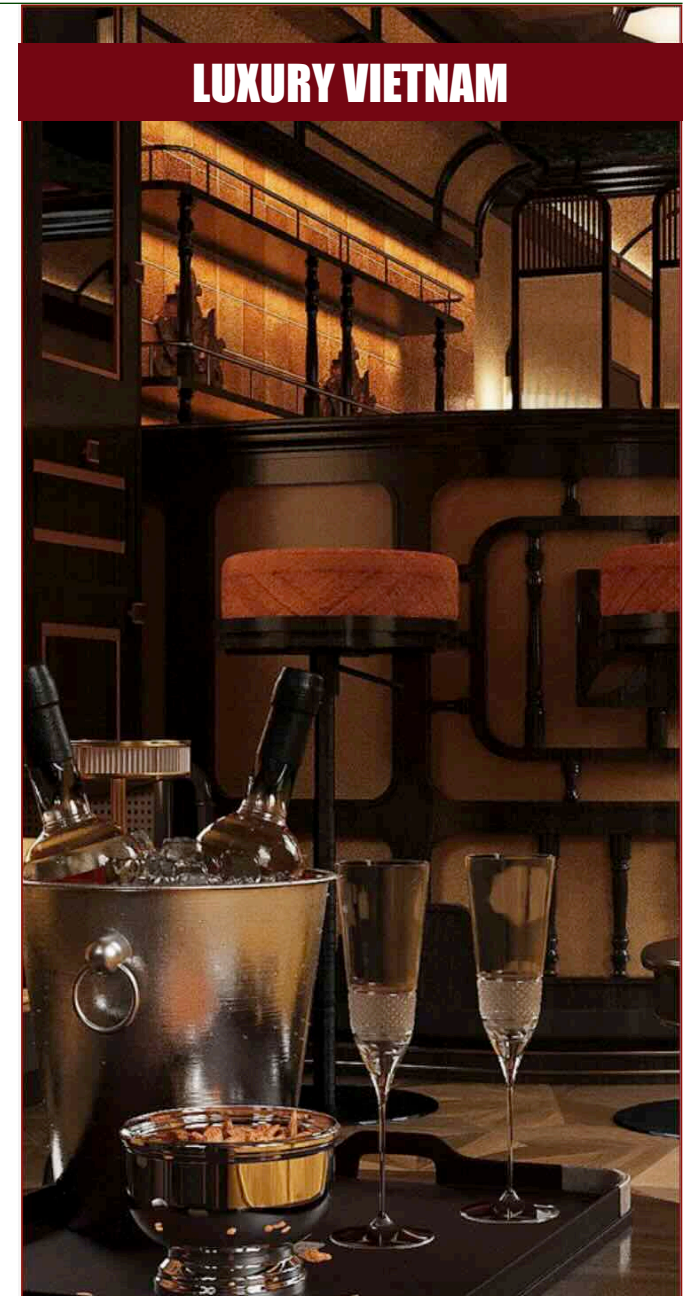
Depending on your onward travel plans, a private transfer will take you either to your hotel in Hanoi or to Noi Bai International Airport for your return flight.

Though the journey ends, the impressions remain—mountains wrapped in mist, sunlit seas, and the timeless rhythm of Vietnam's landscapes. A voyage not merely seen, but felt.

🍴 **Meals Included:** Breakfast.

### BOOKING PRE & POST-TOUR SERVICES

Ask us about pre and post tour programs in Hanoi and Ho Chi Minh that will complete and compliment this tour.



# 2026

## 3 NIGHTS - HANOI TO HANOI - DATES & PRICES\* PER PERSON

**\* All Dates Subject To Availability \***

Jan 2026	Feb 2026	Mar 2026	April 2026	May 2026	June 2026	July 2026	Aug 2026	Sept 2026	Oct 2026	Nov 2026	Dec 2026
N/A	N/A	N/A	N/A	N/A	N/A	19th	N/A	N/A	11th	22nd	20th

SUITE	Deluxe Double / Twin	Suite	Imperial Suite
<b>Shared</b> Occupancy	US \$ 3,890 / GB £ 3,242 per person	US \$ 6,710 / GB £ 5,592 per person	US \$ 13,115 / GB £ 10,929 per person
<b>Single</b> Occupancy	US \$ 6,224 / GB £ 5,187	US \$ 10,735 / GB £ 8,946	US \$ 26,229 / GB £ 21,858

**Children:** A child below 5 years old will be charged 15% of the adult price.  
 A child from 5 to 11.99 years old will be charged 75% of the adult price.  
 A child from 12 years old upwards will be considered as a 3rd adult.

\* The published prices for this tour are in US Dollars. However, we can quote and accept payment in GB Pounds, Euros, Singaporean Dollars, Australian Dollars, Canadian Dollars and more. **Contact us** for a confirmed quote in your preferred currency.

# 2027

## 3 NIGHTS - HANOI TO HANOI - DATES & PRICES\* PER PERSON

\* All Dates Subject To Availability \*

Jan 2027	Feb 2027	Mar 2027	April 2027	May 2027	June 2027	July 2027	Aug 2027	Sept 2027	Oct 2027	Nov 2027	Dec 2027
17th	N/A	N/A	25th	23rd	20th	18th	15th	12th	10th	7th	5th

SUITE	Deluxe Double / Twin	Suite	Imperial Suite
<b>Shared</b> Occupancy	US \$ 4,085 / GB £ 3,404 per person	US \$ 6,710 / GB £ 5,592 per person	US \$ 13,115 / GB £ 10,929 per person
<b>Single</b> Occupancy	US \$ 6,536 / GB £ 5,447	US \$ 10,735 / GB £ 8,946	US \$ 26,229 / GB £ 21,858

**Children:** A child below 5 years old will be charged 15% of the adult price.  
 A child from 5 to 11.99 years old will be charged 75% of the adult price.  
 A child from 12 years old upwards will be considered as a 3rd adult.

\* The published prices for this tour are in US Dollars. However, we can quote and accept payment in GB Pounds, Euros, Singaporean Dollars, Australian Dollars, Canadian Dollars and more. **Contact us** for a confirmed quote in your preferred currency.

# 2028

## 3 NIGHTS - HANOI TO HANOI - DATES & PRICES\* PER PERSON

\* All Dates Subject To Availability \*

Jan 2028	Feb 2028	Mar 2028	April 2028	May 2028	June 2028	July 2028	Aug 2028	Sept 2028	Oct 2028	Nov 2028	Dec 2028
N/A	N/A	12th	9th	7th	18th	16th	13th	10th	8th	5th	3rd 31st

SUITE	Deluxe Double / Twin	Suite	Imperial Suite
<b>Shared</b> Occupancy	US \$ 4,289 / GB £ 3,574 per person	US \$ 7,045 / GB £ 5,871 per person	US \$ 13,770 / GB £ 11,475 per person
<b>Single</b> Occupancy	US \$ 6,862 / GB £ 5,719	US \$ 11,272 / GB £ 9,393	US \$ 27,540 / GB £ 22,950

**Note:** There is a gala dinner mandatory surcharge on New Year's Eve (31 December) of 150 USD per adult and 75 USD per child.

**Children:** A child below 5 years old will be charged 15% of the adult price.  
 A child from 5 to 11.99 years old will be charged 75% of the adult price.  
 A child from 12 years old upwards will be considered as a 3rd adult.

\* The published prices for this tour are in US Dollars. However, we can quote and accept payment in GB Pounds, Euros, Singaporean Dollars, Australian Dollars, Canadian Dollars and more. **Contact us** for a confirmed quote in your preferred currency.

# SIJOURNEY INCLUSIONS, EXCLUSIONS & TERMS OF BOOKING

## IMPORTANT INFORMATION

### INCLUDED:

- ✓ 3 nights on the train.
- ✓ Dining options include breakfast, lunch, and dinner. Meals are freshly prepared on the train using the finest local ingredients available and enjoy authentic dining experiences at local restaurants during excursions.
- ✓ Beverage: Daily complimentary soft drinks, beer, house wine by glass ... as per drinks list; tea & coffee are available on the train. One complimentary beverage (soft drinks, beer, house wine by glass) is offered with meals when off the train.
- ✓ Service: Cabin attendant service including evening turndown; experienced Tour Management team; private Airport/Hotel transfers included at the start and end of your journey in Hanoi or Ho Chi Minh city.
- ✓ Cabin facilities: All have double or twin beds, en- suites with shower, toilet and sink; safety box, air conditioning, linen and amenities and are serviced daily.
- ✓ Excursions: Local speaking English guided excursions, entrance fee as per itinerary.

### EXCLUDED:

- ✗ International Airfare to the start and from the finish of this trip
- ✗ Visas (ask us for advise about these).
- ✗ Travel insurance to cover any medical treatment.
- ✗ Discretionary gratuities to drivers and guides.

- Train Capacity is 30 cabins / 60 guests. A minimum of 15 cabins is needed for there trip to run.
- We require all clients to take out travel / trip cancellation and to have valid medical insurance for all our trips.
- We regret that due to the intricate logistics of this tour, itinerary changes are sometimes unavoidable.
- On booking a **deposit of 20%** is needed to confirm with balance due 90 days before departure.
- International flights, visa fees and any services not mentioned are not included in the price and subject to their own terms and conditions.
- **Cancellation Terms:**
  - Cancellation between 365 - 91 days: 20% charge
  - Cancellation between 90 - 61 days: 30% charge
  - Cancellation between 60 - 31 days: 50% charge
  - Cancellation between 30 - 0 days: 100% charge

In the event of failure to make the balance payment more than 90 days before departure, the entire advance payment will be forfeited.

## WHY BOOK THROUGH US ?

### EXPERIENCE ✓

We have been arranging luxury train tours since 2008 and have long relationships with key providers.

### PRICE PROMISE ✓

In most cases we will offer to match any bona fide, like for like quote for your trip from another agent or operator.

### INDEPENDENT ADVICE ✓

We give open and impartial advice and it is important to us that you book the right rail trip for you.

### PEACE OF MIND ✓

We are members of ABTA and most trips are protected by our IPP cover and ATOL bonding.



*"I just wanted to say thank you for organising our wonderful holiday. All went smoothly and we were well taken care of. Thank you for the seamless organisation."*

**Kristopher Forbes**



*"The trip was great. Everything was smooth. This was very important to me as a solo female traveller. I felt safe and secure at all times. It was a well-balanced and organised trip. I really appreciated the effort that went into the trip."*

**Sarah Orozco**



*"You are amazing! Thank you so much for the fast response to my initial email, and the rapid answer to any questions I had, no matter how stupid they were! Your organisation was a great choice for me... I would highly recommend it."*

**Rachael Klein**



*"The booking process was very efficient. We appreciate you answered all our questions and presented a good plan. The trip itself was a wonderful old world Africa experience on the train – loved it."*

**Paige & Hugh Christensen**



*"It was the best trip we've ever taken! It was amazing! I cannot say enough about it. The ease of train travel, and guides were all pleasant surprises."*

**Lawrence & Conner Dudley**



*"We appreciated how easy it was to talk with you on the phone, person-to-person. This was very helpful. It's nice to meet people with similar interests and goals. We thank you and your company for everything you did to create a memorable train experience."*

**Bethany Leblanc**



*"You made booking flights and everything else very simple. You always provided excellent service, and responded to our inquiries promptly. Thanks for your attention to detail towards your customers."*

**Tania & Arthur Lindsey**



*"I can't tell you how much we appreciate all the pre planning you helped us with. Thanks again for all you did for us."*

**Gail & Cathy**

# About S Journey Luxury Train

Experience the pinnacle of luxury and cultural immersion aboard the S Journey Rail Adventure. This extraordinary journey blends opulence, heritage, and natural beauty, offering an unforgettable exploration of Vietnam. Join us for a journey where every moment celebrates the finest experiences Vietnam has to offer.



# ABOUT THE SJOURNEY TRAIN

## Deluxe Dining Car

Dining aboard this luxury train is designed to be one of the highlights of the journey, combining elegant surroundings, attentive service and an impressive range of flavours. Guests can choose between two beautifully appointed dining cars, each offering a refined setting in which to enjoy both international cuisine and authentic Vietnamese specialities. Every meal is thoughtfully prepared to reflect the sophistication of the train itself, turning breakfast, lunch and dinner into memorable occasions.

The dining spaces are warm, inviting and carefully styled, creating an atmosphere that feels both luxurious and comfortable. With seating for more than 60 guests and attentive service throughout the day, every detail is handled with care. Menus are regularly updated to provide variety, while also accommodating a wide range of dietary preferences and health requirements. Fresh local ingredients are selected daily to ensure each dish is full of quality, flavour and character.

Adding to the experience, the train's talented chefs present exclusive culinary showcases that bring creativity and theatre to the table. Their skill and passion are reflected in every course, from beautifully presented Vietnamese dishes to expertly prepared international favourites. The result is an on-board dining experience that is immersive, indulgent and every bit as memorable as the landscapes unfolding beyond the windows.



## ABOUT THE SJOURNEY TRAIN

### Premium Dining Car (for suite & Imperial)

guests travelling in the Suite and Imperial Suite categories. Created as an exclusive culinary space, it features an intimate layout with limited seating, allowing for greater privacy, comfort and highly personalised service. This quieter setting provides a relaxed alternative to the main dining areas, making each meal feel even more special.

Its interiors are inspired by contemporary Indochine design, combining French colonial elegance with the textures and warmth of Vietnam. Soft lighting, refined furnishings and carefully chosen decorative details create a setting that feels both sophisticated and inviting. The atmosphere is calm and elegant, perfectly suited to a premium dining experience.

The cuisine is equally impressive, with menus that blend authentic Vietnamese flavours and international dishes in a thoughtful and refined way. Each plate is prepared using fresh, locally sourced ingredients, with close attention to flavour, presentation and balance. Dietary requirements and personal preferences are handled with care.

A dedicated service team looks after guests in this restaurant, providing discreet and attentive hospitality. For Imperial Suite guests, the experience may be enhanced further with private dining, tailored menus and curated drinks pairings, creating an exceptional culinary highlight on board.



# ABOUT THE SJOURNEY TRAIN

## Diverse cuisine

Our menus combine the best of Vietnamese cooking with a wide selection of international dishes, all carefully prepared to a high standard. Dining aboard SJourney Express is designed to offer variety and discovery, with five distinct culinary categories that give guests the chance to enjoy different flavours throughout the journey. Whether you prefer local specialities or familiar international favourites, each meal is crafted to be both satisfying and memorable.

## Soups

Each day begins with a choice of two freshly prepared soups, one vegetarian and one non-vegetarian. Made with quality ingredients and full of flavour, they provide a warm and comforting start to your meal, whether you prefer something light and delicate or rich and hearty.

## Salads

Guests looking for a fresher option can enjoy a selection of vibrant salads prepared with carefully chosen ingredients. From classic combinations to more creative seasonal options, these dishes offer a healthy and flavourful choice that is both refreshing and satisfying.

## Main courses

The main course selection showcases the breadth of the on-board cuisine. Vietnamese dishes remain a constant highlight, while Continental and Chinese specialities are rotated regularly to provide variety. Guests may also enjoy Indian-inspired flavours alongside a broader range of international dishes, ensuring there is always something appealing for every palate.

## Desserts

To finish, a tempting range of desserts includes sweet treats, assorted ice creams, fresh fruit and warm breads. From indulgent chocolate creations to lighter fruit-based options, each dessert provides a fitting and enjoyable conclusion to the meal.



# ABOUT THE SJOURNEY TRAIN

## The Cabins

The train's carriages feature refined interiors inspired by the Indochine style, with wood, bamboo and rattan creating a distinctly Asian atmosphere that recalls an earlier era of travel in Vietnam. Accommodation is designed to suit different preferences, with Twin Cabins offering two beds and Double Cabins a larger standard bed. **From October 2026**, Suites and Imperial Cabins will also be available for those seeking more space and an elevated on-board experience.

### Imperial suite

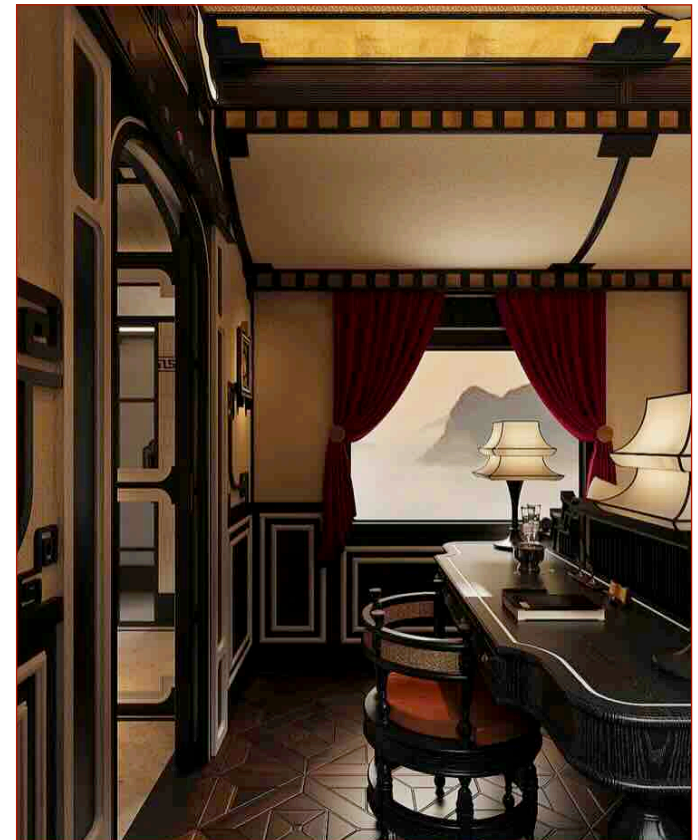
Cabin size: 58 m<sup>2</sup>  
Bedroom: 13.5 m<sup>2</sup>  
Living room: 19 m<sup>2</sup>  
Bathroom & WC: 11 m<sup>2</sup>  
Pantry - storage: 2.5 m<sup>2</sup>  
Butler area: 2.3 m<sup>2</sup>  
Bed size: 1.7m x 2.1m

### Suite

Cabin size : 17 m<sup>2</sup>  
Bathroom: 4 m<sup>2</sup>  
Bed size: 2m x 2.2m  
Furniture : Multi-functional table, chairs, console cabinet  
Storage : Wardrobe with shoe rack  
Amenities : Minibar, premium-equipped bathroom (0.8m x 1.2m)

### Deluxe Twin or Double Cabin

Room size : 10 m<sup>2</sup>  
Beds : 1 double bed (1.9m x 1.5m) / 2 single beds (1.9m x 0.7m)  
Furniture : Multi-functional table, chairs, console cabinet  
Storage : Wardrobe with shoe rack  
Amenities : Minibar, premium-equipped bathroom (0.8m x 1.2m)

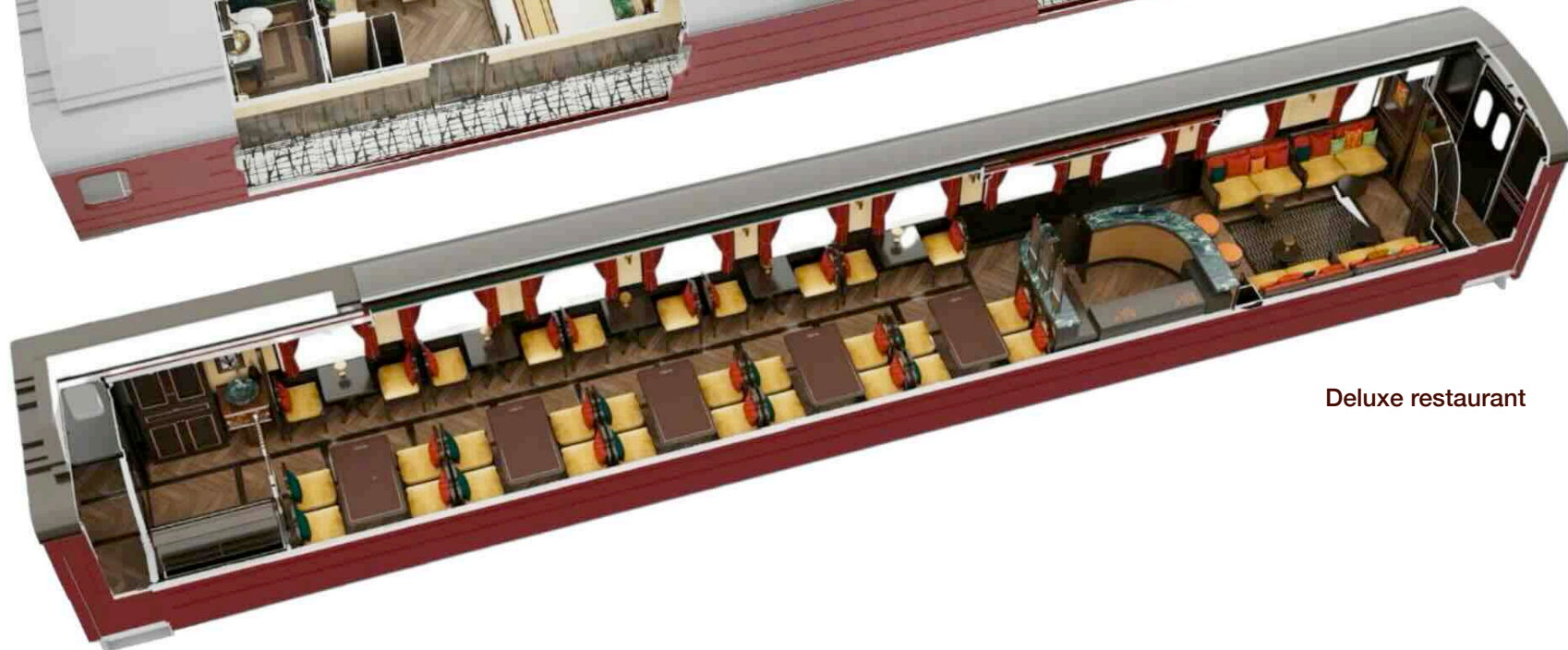
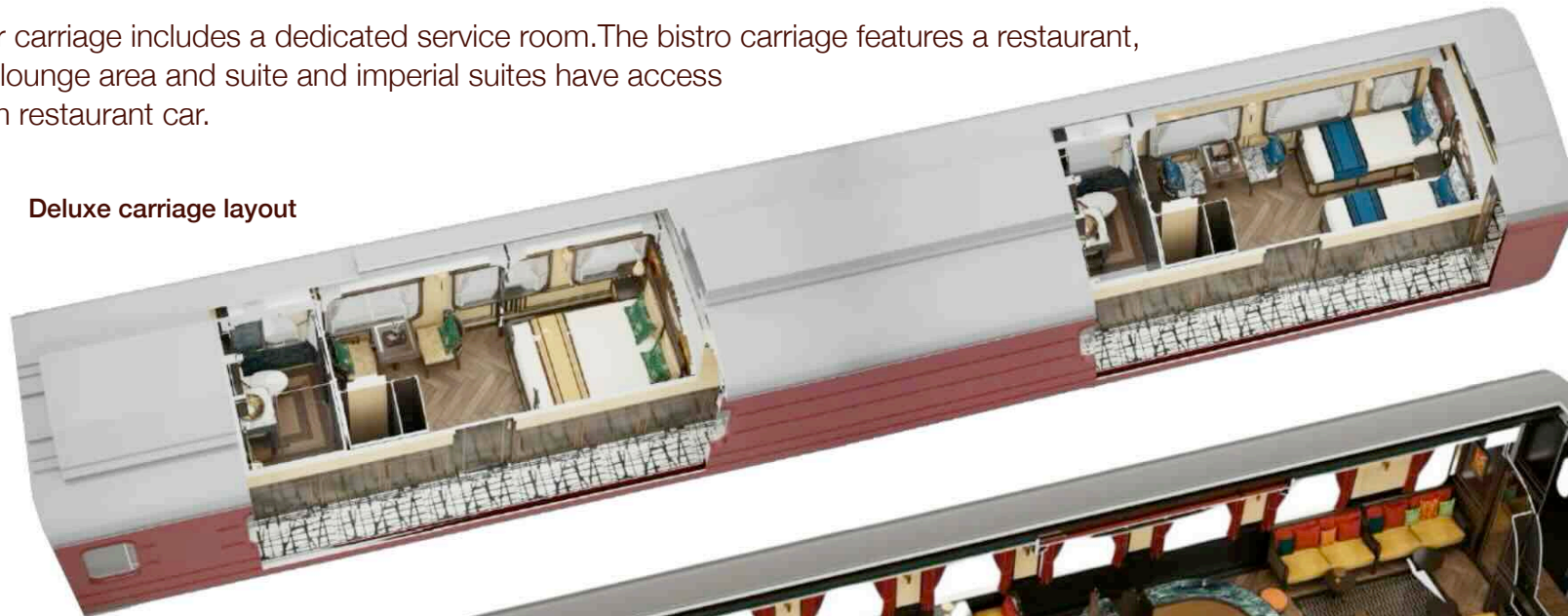


## ABOUT THE SJOURNEY TRAIN

SJourney features a range of carriages, including deluxe, suite and imperial suite as well as 2 bistro carriages, with a maximum capacity of 60 passengers per journey. Its design is heavily influenced by the Indochine style, reminiscent of the golden age of travel in the 1930s, when luxury trains like the Trans-Indochina connected different regions of Southeast Asia. This timeless aesthetic blends nostalgia with modern elegance, recreating the romance of classic train journeys while offering contemporary comforts.

Each sleeper carriage includes a dedicated service room. The bistro carriage features a restaurant, a bar, and a lounge area and suite and imperial suites have access to a premium restaurant car.

Deluxe carriage layout



Deluxe restaurant

## SJOURNEY IMPERIAL SUITE

Photos are for guidance only and may differ to your actual cabin

The Imperial Suite offers 58 m<sup>2</sup> of space, including a 13.5 m<sup>2</sup> bedroom, 19 m<sup>2</sup> living room, 11 m<sup>2</sup> bathroom and WC, plus pantry, storage and butler areas. A generous 1.7m by 2.1m bed completes this exceptionally spacious and indulgent on-board retreat.



# SJOURNEY IMPERIAL SUITE

Photos are for guidance only and may differ to your actual cabin



## SJOURNEY SUITE

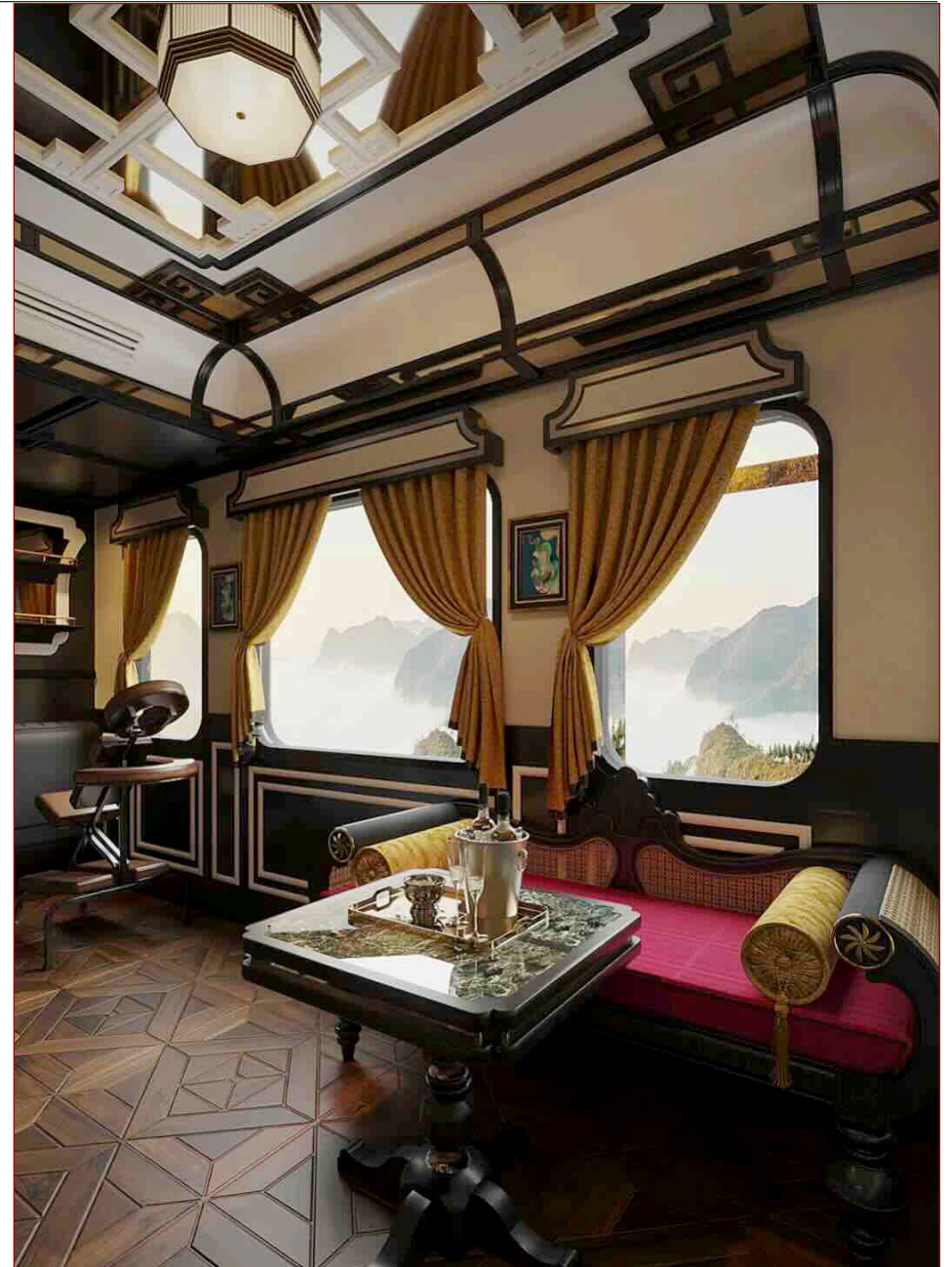
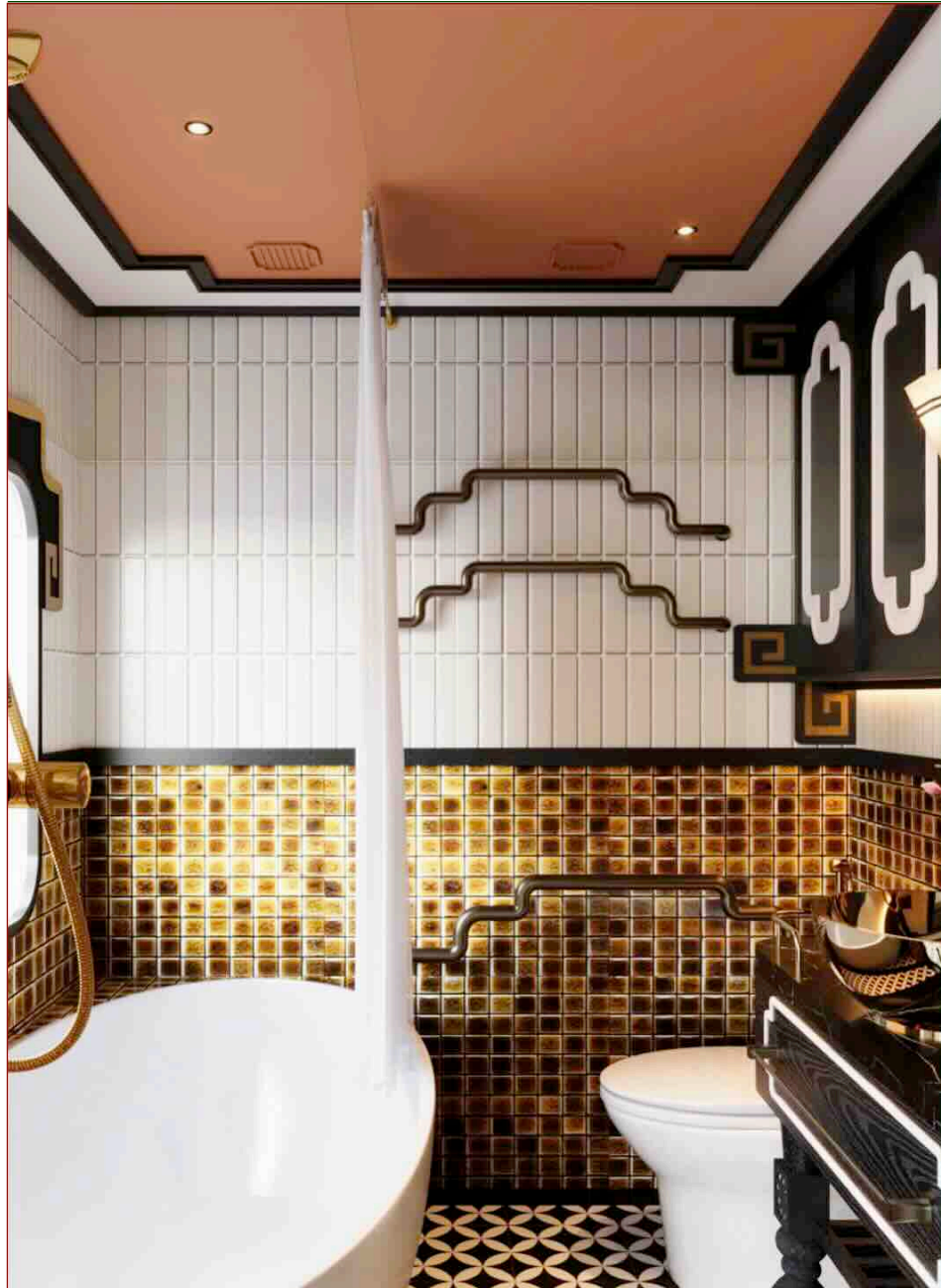
Photos are for guidance only and may differ to your actual cabin

The Suite offers 17 m<sup>2</sup> of well-designed space, including a 4 m<sup>2</sup> bathroom and an exceptionally generous 2m by 2.2m bed. Features include a multifunctional table, chairs, console cabinet, wardrobe with shoe rack, minibar and a premium-equipped bathroom for added comfort.



# SJOURNEY SUITE

Photos are for guidance only and may differ to your actual cabin



## SJOURNEY DELUXE DOUBLE CABIN

● ● ● ● ● ● ● ● ● ● Photos are for guidance only and may differ to your actual cabin

The double cabin, with a room size of approximately 10m<sup>2</sup>, features a double bed (1.9m x 1.5m), a multi-purpose table and chair set, a mini bar counter, a wardrobe with a shoe rack, a console cabinet for storage, and a bathroom (1.2m x 0.8m) equipped with high-class amenities.



## SJOURNEY DELUXE TWIN CABIN

Photos are for guidance only and may differ to your actual cabin

The twin cabins, with a room size of approximately 10m<sup>2</sup>, include two twin beds (1.9m x 0.7m each), a multi-purpose table and chair set, a mini bar counter, a wardrobe with a shoe rack, a console cabinet for storage, and a bathroom (1.2m x 0.8m) all of a high standard.

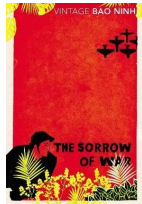


## SJOURNEY DELUXE PRIVATE BATHROOMS

● ● ● ● ● ● ● ● Photos are for guidance only and may differ to your actual cabin

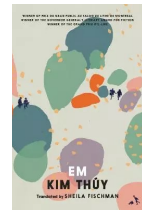
The private en-suite bathrooms in both the double and twin cabins are the same quality and standard and feature a toilet, sink and shower all designed to the highest standards.





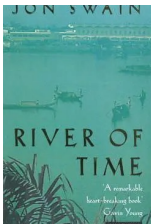
**THE SORROW OF WAR**  
BAO NINH

Set between the Vietnam war and the present day, Dust Child is a sweeping epic of family secrets and hidden heartache, from an internationally celebrated author.



**EM**  
KIM THÚY

Emma-Jade and Louis, orphaned during the Vietnam War, navigate Saigon's chaos, becoming part of the Vietnamese diaspora. The novel spans war-torn Saigon to today's global nail industry.



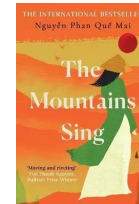
**RIVER OF TIME**  
JON SWAIN

Between 1970 and 1975, Jon Swain lived along the Mekong River, documenting its beauty, violence, and how the events shaped his views on life and death.



**VIETNAM: RISING DRAGON**  
BILL HAYTON

A persuasive survey of Vietnam's rise as an Asian power, highlighting rapid social change, foreign investment, and the complex authoritarian political system beneath its apparent renaissance.



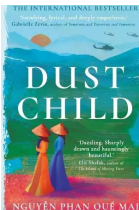
**THE MOUNTAINS SING**  
NGUYEN PHAN QUE MAI

A finalist for the Dayton Literary Peace Prize, "The Mountains Sing" is an epic, moving account of Vietnam's 20th-century history, seen through two generations of women.



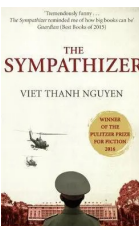
**THE QUIET AMERICAN**  
GRAHAM GREENE

In Indo-China, idealistic American Pyle promotes democracy, causing bloodshed. Cynical correspondent Fowler struggles to intervene, torn between politics and love.



**DUST CHILD**  
NGUYEN PHAN QUE MAI

Set between the Vietnam war and the present day, Dust Child is a sweeping epic of family secrets and hidden heartache, from an internationally celebrated author.



**SYMPATHIZER**  
VIET THANH NGUYEN

Winner of the 2016 Pulitzer Prize for Fiction, tells the gripping story of a conflicted double agent navigating political and personal loyalties amid the chaos of Saigon's fall and a new life in Los Angeles.

# IMPORTANT INFORMATION ABOUT THE TOUR

## HOW FAR IN ADVANCE DO I NEED TO BOOK ?

This train tour is an exclusive trip with very limited departures through the year. Consequently we strongly advise our clients to book as far in advance as possible to avoid disappointment. This particularly applies to the higher level cabins which there is strong demand for.

## CAN YOU OBTAIN & ADVISE ON THE VISAS FOR US ?

Visas (if required) can be quite complex so we recommend using a specialist visa agent and have an arrangement with [CIBT Visa Central](#) who offer a reliable service for all the visas you will need for your trip. Of course, we provide all the necessary documentation which must accompany your application. Note that the onus is upon the client to ensure passports and visas, as may be required, are valid prior to departure for Africa. Passports must have at least five blank visa pages and must be valid for at least six months from your return-home date.

## ARE YOUR TOURS FINANCIALLY PROTECTED ?

Trips sold as packages to UK clients come with financial protection either through our ATOL if the trip includes a flight or insurances which comply with the UK package travel regulations for any trip that does not include a flight. In addition our ABTA membership means we must adhere to their strict code of conduct. Trips sold by us as an agent for train operator do not come with financial protection as even in the event of our insolvency your booking with the train operator would still exist and be honoured.

## CAN YOU BOOK FLIGHTS & OTHER TRAVEL FOR US ?

Absolutely! Our ATOL license means that we can book international or indeed internal flights. We get particularly good access to the best deals on British Airways as we are an appointed operator. We can offer extensions to further explore the destinations at either end of the trip. Just ask us for details.

## PRE DEPARTURE

Arrangements for our tours are made many months in advance and occasionally changes may have to be made (including but not limited to the cancellation and/or substitution of guest speakers) and we reserve the right to do so at any time. Most of these changes will be insignificant (e.g. a modified service of carriages attached to a regular service train) and we will advise you or your travel agent of them as soon as possible.

Changes: If we make an insignificant change to your holiday, we will make reasonable efforts to inform you or your travel agent as soon as reasonably possible if there is time before your departure but we will have no liability to you. Examples of insignificant changes include alteration of your outward/ return flight by less than 12 hours, changes to aircraft type, change of accommodation to another to the same or higher standard, changes of carriers. Please note that carriers such as airlines used in the brochure may be subject to change.

Due to changes in airline schedules or other operating reasons after our tours are booked, it is sometimes necessary to change the airline, airport or aircraft notified to you or your travel agent. Any changes to the actual airline after you have received your tickets will be notified to you as soon as possible and in all cases at check-in or at the boarding gate. Such a change is deemed to be an insignificant change and the provisions of clause 4.1 (as appropriate) shall apply. 4.4 If we have to make a significant change, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of: i) Accepting the changed arrangements; or ii) having a refund of all monies paid; or iii) if available and where we offer one, accepting an offer of an alternative holiday (we will refund any price difference if the alternative is of a lower value

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## POST DEPARTURE

On rail tours that include haulage by specific locomotives, travel in specific carriages, or on specific lines, whilst every effort will be made to ensure that these features are provided as advertised, there can be occasions when, for reasons outside of our control, the specific features cannot be provided. In this situation we will endeavour to provide alternative traction, accommodations or routing such as the circumstances allow. If we cannot make suitable alternative arrangements or if you refuse to accept these for good reason, we will arrange to transport you back to your tour departure point or to the point our contracted services commenced as soon as we reasonably can.

However, we and our agents at all times reserve the right to make such substitutions in relation to aspects of the tour for mechanical, operating or other matters required for reasons beyond our reasonable control (such as any war or terrorist activities (threatened or actual), riot, civil unrest, closure of airports, industrial action (threatened or actual), political conditions, natural or nuclear disaster, fire, adverse weather conditions, changes to or cancellation of air, river, sea or rail services or any other events outside our reasonable control).

We reserve the right on occasions (at our sole discretion), due to effective load management procedures on the train, to provide cabin upgrades for selected passengers without additional charge. Such cabin upgrades are not guaranteed, cannot be requested and may only be notified on the first day of the tour.

We and our agents at all times reserve the right, without liability to you, to cancel and or amend any programme of guest speakers without notice to you and this shall always be a minor change. For the avoidance of doubt, you shall not be entitled to cancel your tour and or any refund of monies paid by you, due to the cancellation and or amendment to a programme of guest speakers. In the event that you cancel your tour due to such reasons, the cancellation charges shall apply.

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will, if possible, make alternative arrangements for you at no extra charge and where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction

## SCHEDULING, ROUTE & EXCURSION

Sjourney is solely reliant on the traction and railway services provided by the Vietnam's national railway. Our hands are regrettably tied when these services fail, be they due to locomotives, signals, overhead power-cable damage and/or theft, vandalism, electricity outages, railway tracks or any other issued. Delays can occur due to our reliance on these national organizations. Sjourney is not responsible and cannot be held liable for any delays or changes in tour arrangements that may be caused by natural or other factors beyond the control of Sjourney. Sjourney reserves the right to cancel or amend our route, any excursions and the tour departure dates provided we can offer the passenger alternative excursions or departure dates. Sjourney cannot guarantee excursions or departure and arrival times. Our obligation to transport guests from departure to arrival points on schedule will override any commitment to excursions although we will endeavour to carry out all the off-train experiences. We strongly caution against same-day air travel on departure/arrival days due to possible delays with flights or the train.

## TRAVEL INSURANCE

Passengers must be fully insured to cover any risk of medical expenses and repatriation (which includes remains) and Sjourney is in no way responsible for such liabilities. We strongly recommend passengers purchase travel insurance to also cover any risk of unforeseen cancellation charges.

# IMPORTANT INFORMATION ABOUT THE TOUR

## AIRFARE & TRANSFER CONDITIONS

The holiday package by train does not include airfares unless otherwise stated. All airfares are subject to availability and airline conditions apply. Our consultant may assist you in booking an appropriate flight or other service whenever possible for us which does not form part of a journey or (package) tour contract with us. You may book flights via any travel agent. We are not responsible and liable for any flight bookings or flight amendments or consequences that arise through amendments or cancellation of flights by the supplier. Full details and conditions may be obtained from our reservation consultant or your travel agent regarding your flight booking. You must ensure your flight details are provided to us on time (see detailed Passenger Information section below). If You miss a flight or any other pre-booked transfer you will be responsible for making your own way to the journey/(package) tour departure point, at guest's own expense. Unless expressly stated in the itinerary, airport transfers may be group transfers scheduled to coincide with multiple flight arrival and departure times. Private transfers can be arranged at separate costs with the service provider and do not form part of the journey or (package) tour contract. Private transfers are not available in all locations. Please inquire about further details.

## COMPLAINTS

In the unlikely event that you do have a problem during your trip, please inform the train management immediately, who will endeavour to put things right. If you suffer any loss or damage to your luggage, please inform us immediately. If your complaint is not resolved locally and you wish to complain further, please send formal written notice of your complaint to Sjourney 's head office within 28 days of the end of your trip (giving your booking reference and all other relevant information). Failure to do so will affect our ability to investigate your complaint and could affect your rights under these conditions.

## MEDICAL TREATMENT

No doctors or nurses are employed by Sjourney on a train . If a passenger requires medical attention during the trip, medical services will be provided at local facilities. Passengers shall be responsible for all costs and expenses of medical services, treatment, and medications. Sjourney shall have no liability whatsoever for any costs incurred in connection with medical services, or for the quality-of-care Passenger receives. Passenger consents to treatment by medical professionals designated by Sjourney, if passenger is unable to request or authorise medical treatment and, in the opinion of the Train Manager, medical attention is necessary, solely at the expense of passenger and without liability to Sjourney.

## LOSS OR DAMAGE OF PROPERTY

Sjourney provides safekeeping for valuables aboard a train and encourages passengers to deposit any jewellery or other valuables brought aboard the train in the provided in-room safety box. Sjourney shall not be liable for any loss of or damage to money, jewellery, precious stones, securities, financial instruments, tickets, or other valuables unless stored in in-room safety boxes. The value of articles shall not exceed 500 USD unless Sjourney agrees in writing to a higher value for the articles. Items exceeding the limit of 500 USD must be handed to the train's management for safekeeping and a receipt shall be issued. Settlements of reimbursable claims for lost belongings will be made based on actual cash value (replacement cost less depreciation). Settlements of reimbursable claims for damaged items will be based on cost of repair or actual cash value, whichever is less. No amount shall be paid in settlement of any claim without proof of the actual cash value or repair cost as appropriate arising from the loss or damage. Such proof must be sent to Sjourney in writing and Sjourney 's liability must be proven before any settlement will be paid. Sjourney shall have no liability for loss or damage to baggage or personal effects. Personal belongings lost while unattended in public lounges or other public areas, whether on board the train or elsewhere, are not reimbursable. Losses due to ordinary wear and tear, perils of the journey, and other acts-of-God are not reimbursable.

# IMPORTANT INFORMATION ABOUT THE TOUR

## FORCE MAJEURE

Except where otherwise expressly stated in these conditions, we will not be liable or pay compensation if our contractual obligations are affected by any event which we or the supplier(s) of the service(s) in question could not, even with all due care, foresee or avoid. These events can include, but are not limited to, war, terrorism, threat of war, civil strife, fire, flood, or any other extreme weather conditions, and its consequences or the threat of such activity, riot, labor difficulties, the act of any government or other national or local authority including industrial dispute, lock closure, natural or nuclear disaster, chemical or biological disaster, adverse weather, sea, air, ice and river conditions, loss of power, epidemics or pandemics, inability to obtain any necessary license or consent and delays caused by subcontractors and all similar events beyond our or the supplier(s) concerned control.

In the case of a Force Majeure which makes it impossible or prevents fulfilling the booking contract at the time of travel or within a reasonable period prior to the travel date, the booking contract may be terminated by either party. Such an event also requires the existence of official announcements by national or international authorities (for example the issuing of travel warnings, declarations of risk or [partial] state of emergency) at the time of travel, within a reasonable timeline prior to the travel date or ceases to exist. In such an event Sjourney will issue a future credit equal to the amount you paid us (less any non-refundable third-party cost if any). Please note that you will not be entitled to a cash refund. Travel agents or resellers who book on behalf of a guest and have not paid us cancellation charges if any, when terminating a booking contract due to Force Majeure, will not be offered a refund in form of a future credit, unless open charges have been balanced in return.

## STOPOVERS & CARRIAGE INTERRUPTION

If you make a break during the carriage other than as permitted, you shall not be entitled to onward carriage or to a refund or any other compensation from us.

## DISABILITIES OR PREGNANCY

Sjourney does not discriminate against persons on the basis of disability. Sjourney is unable to accommodate women past their sixth month of pregnancy. Passengers with mobility impairments must be accompanied by someone who is able to assist passengers, on land and on board the train, and is responsible for providing passengers with all necessary aid and facilities. If any such condition arises after the journey is booked, the passenger is required to advise Sjourney in writing immediately. Sjourney trains are not handicapped accessible. Sjourney and all personnel aboard the train shall have no liability to passengers relating to such condition.

## TRAVEL DOCUMENTS / BOOKING CONFIRMATION

You must be in possession of valid travel documents including a valid booking confirmation before starting your journey or (package) tour or boarding a train, issued by Sjourney or by any third party you booked your journey with and Sjourney has issued valid travel documents to. Travel documents are only valid for the dates, routes and used only with details shown on the travel document(s). Travel documents are not transferable (other than as expressly permitted by any agreement through third parties). Travel documents bearing unauthorized alterations are not valid for travel. Travel documents remain the property of the carrier and if you fail in any material respect to comply with any condition (including but not limited to these conditions) governing its use, your travel document may be withdrawn or invalidated and you are required to pay the full fare. There may be an administration charge for replacing any lost or damaged travel documents. Before commencing your journey ensure you have all received latest and actual travel documents from us or any third party which include your booking confirmation and all relevant up-to-date travel documents such as itineraries, embarkation information, inclusions, exclusions etc. which are available on Sjourney's website and apply at the time of boarding.

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## MEDICAL CONDITION & DISABILITY

If you or any member of your party has any medical condition or disability which may affect your trip, please provide us with full details before booking confirmation so that Sjourney can advise as to the suitability of any chosen arrangements. Acting reasonably, if we are unable to appropriately accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we reserve the right to cancel the booking and impose applicable cancellation charges when we become aware of these details. If your fitness to travel may be in doubt as a result of recent illness, surgery, injury, medical treatment or an existing medical condition which may require treatment or assistance on board (including but not limited to additional oxygen, wheelchairs, assistance to use the bathrooms, assistance to get in or out of bed, medication administered via a needle other than well-managed diabetes) you must provide us with an up-to-date certificate from your doctor no later than 5 days prior to departure certifying that you are fit to travel and be accompanied by another passenger who is able to provide you with all the appropriate assistance you may need. We may refuse carriage (and no refund or compensation shall be paid) if you have not provided the applicable certificate and/or are not accompanied by a suitable escorting person.

## PASSPORT & VISA

It is your responsibility to check and fulfil the passport, visa, health (including vaccinations, vaccination certificate requirements and anti-malarial medication) and immigration requirements applicable to your travel itinerary. You must check the requirements for your own specific circumstances with the relevant embassies and/or consulates and your own doctor as applicable. Requirements do change and you must check the up-to-date position in good time before departure. We do not accept any responsibility if you cannot travel or incur any other loss because you have not complied with any passport, visa, immigration requirements or health formalities. You agree to reimburse us on demand in relation to any

fines or other losses which we incur because of your failure to comply with any passport, visa, immigration requirements or health formalities.